



Important Reminder

Common scams include emails, phone calls, or text messages, appearing to come from a financial institution, requesting that you enter or provide personal data such as your full card numbers, Social Security Number, PIN, or Online Banking credentials.

One of the security measures we offer includes debit card controls and alerts. The bank will monitor your transactions and alert you via phone or text message when transactions are outside your normal pattern.

If you believe you have been the target of a scam and have provided your personal information to someone, please contact your local branch.

For immediate protection, use Card Controls within City First Bank App to temporarily block your cards and/or immediately change your online banking password. You can also use the Card Controls feature to set your own card alerts to monitor card transactions.

City First Bank